

# ***FACILITATION SKILLS***

This workshop will give you an understanding of what facilitation is all about, as well as some tools that you can use to facilitate small meetings.

Topics include:

- ✓ Understanding Facilitation
- ✓ Process vs. Content
- ✓ Laying the Groundwork
- ✓ Tuckman's Model of Team Development
- ✓ Building Consensus
- ✓ Reaching a Decision Point
- ✓ Dealing with Difficult People
- ✓ Addressing Group Dysfunction
- ✓ About Intervention
- ✓ Intervention Techniques



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