

# **PRINCIPLES OF KNOWLEDGE MANAGEMENT**

This course covers the following specific outcomes of unit standard 252044:

SO1:	Demonstrate knowledge and understanding of the concepts and components of knowledge management.
SO2:	Analyse a unit according to the entity's knowledge management policies and procedures.
SO3:	Develop a knowledge management implementation plan for a unit.

Sections include:

- Concepts and Components of Knowledge Management
- Knowledge Management Policies and Procedures
- Developing a Knowledge Management Implementation Plan



Director: Carl Miller  
Contact: 021-557 3896/082 920 5363  
Email: [carl@ascending.co.za](mailto:carl@ascending.co.za) Website: [www.ascending.co.za](http://www.ascending.co.za)